



Bergan, LLC. P.O. Box 5004 Miami, OK. 74355  
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7-12-07

Dear Art,

I wanted to let you know what a good job you and your company did on our recent install. Despite the problems we had with our good friends at AT&T we finally got our system up and running. I recognize that the problems we faced were completely outside of Verge's control and had to do with AT&T getting us good dial tone and long distance service. With that said you and your staff continued to spend endless ours fighting through the problems and getting our system up and running. Today we are a satisfied Verge customer. Thank you for all your efforts.

A handwritten signature in black ink that reads "Thomas F. Jackson". The signature is written in a cursive style with a large, looping initial "T".

Thomas F. Jackson  
Manager  
Bergan LLC