



## THE BANK OF KREMLIN

January 12, 2010

Art Ashcroft  
Verge Network Solutions  
Suite 180  
6506 S Lewis Ave  
Tulsa, Ok 74136

Dear Art:

I wanted to express our thanks to both you and Glen for the remarkable job done by Verge in installing our new phone system. It was indeed a pleasure to work with folks who really care about getting the job done right. Everyone associated with Verge displayed a high level of professionalism and competence. All our employees at our seven locations were impressed with your staff and the commitment to customer satisfaction.

We especially appreciated the preliminary review of our telephone bills and the suggestions you could offer. Even though it has been several months since our new system was installed, Glen is still reviewing our current bills from both previous and current providers to make sure everything is correct. Also, we are sincerely thankful for your recent offer to conduct more training on the features of the system. We look forward to participating in the training sessions.

Art and Glen, please accept this communication as a letter of recommendation for Verge Network Solutions. Prospective customers will not go wrong in selecting Verge for their telecommunication needs. I would be happy to visit with anyone who calls for a reference as well. Thanks again for a job well done!

Sincerely

Doug Dickerson  
SVP/CFO  
The Bank of Kremlin